



Patron Code of Conduct Policy November 4, 2021

Karwartha Lake Public Library - Patron Code of Conduct

As a destination for information, recreation, inspiration and enrichment for all residents of Kawartha Lakes, the Library's Patron Code of Conduct had been established to guarantee a safe and comfortable place for all.

At the Kawartha Lakes Public Library, we expect our patrons' conduct to be:

- Respectful of everyone, customers, visitors, staff and volunteers.
- Tolerant of other opinions and beliefs.
- Careful and considerate of Library property.
- Lawful
- Responsible

We expect every library user to:

- Dress appropriately.
- Attend to and supervise children in their care.
- Attend to personal belongings.
- Use library furniture, equipment and property properly and for only the intended purposes.
- Use washrooms only for their intended purposes.
- Leave the library promptly at closing time.

Behaviours which are not permitted:

- Behaviour that disturbs others' use and enjoyment of the Library.
- Threatening, abusive, harassing, lewd or coarse language, behaviour or actions.
- Being under the influence/selling/using of alcohol, cannabis and/or illegal substances.
- The use of tobacco or e-cigarettes anywhere in the Library or on Library property.
- Carrying or displaying weapons or implements which can be used as weapons.
- Damage or theft of Library materials or equipment.
- Use of communications devices such as a cell phone, laptops, etc. in a disruptive manner.
- Use of sports equipment in the Library.
- Photographing or filming in the Library without prior approval from staff.
- Posting notices, distributing circulars, canvassing, selling, soliciting or engaging in other commercial activity.
- Animals are not permitted in the Library with the exception of service animals or animals involved in library sponsored programs.



Zero Tolerance Policy

The Kawartha Lakes Public Library is committed to providing a safe, secure and respectful environment for all customers and staff.

Abusive, aggressive or disrespectful behaviour towards our staff or any member of the public within the library will not be tolerated under any circumstances.